COVID-19 response

HCA Healthcare’s ongoing response to COVID-19 is possible because of the unwavering commitment and tremendous sacrifice of our more than 275,000 colleagues. We are proud of the steps we have taken to help keep our colleagues, patients and communities safe.

Throughout the crisis, we used the following five guiding principles as a framework for decision making and actions, and they will continue to guide us into the future:

1. Protect our colleagues and physicians.
2. Be there for patients.
3. Partner with others.
4. Be a resource for communities and government.
5. Accelerate the organization through the crisis.

We began integrating our data with the Centers for Disease Control and Prevention (CDC) in mid-March. By the end of 2020, we conducted 73 partner data integrations with state and federal government agencies as well as national health organizations.

By the numbers

122,000 COVID-19 inpatients cared for in HCA Healthcare facilities in 2020

1.2 billion pieces of PPE distributed to colleagues in 2020

More than any other healthcare system in the U.S.

Increased PPE spend by 181% from 2019 to help protect caregivers today and in the future

24 hours average turnaround time

~$6B total CARES Act funds returned or repaid early by HCA Healthcare.

$10.6 million in assistance provided to nearly 5,000 HCA Healthcare colleagues through our HCA Healthcare Hope Fund in 2020. More than $5 million of this total was distributed to nearly 2,000 colleagues to help with the loss of household income, childcare costs, or other unexpected financial challenges related to the COVID-19 pandemic.

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Did you know?

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January 2020
HCA Healthcare enacted our Emergency Operations Center. First COVID-19 positive patient admitted in an HCA Healthcare facility in San Jose, California.

February 2020
HCA Healthcare developed policies for clinical decisions and staff safety related to COVID-19.

March 2020

April 2020
Implemented special pay programs for colleagues. Cut executive pay and suspended raises for all colleagues. Partnered with Google Cloud and SADA on COVID-19 data sharing. Received first tranche of CARES Act provider relief funding. Suspended quarterly dividend. Began convalescent plasma trial. Partnered with the AHA* and the White House task force to develop a national ventilator stockpile.

May 2020
Some facilities began reopening elective procedures. Extended the pandemic pay and quarantine pay programs benefiting more than 100,000 colleagues.

June 2020
COVID-19 cases in the U.S. (2M+), across several HCA Healthcare markets and facilities, continue to rise. Continued pandemic pay, quarantine pay and related programs, like hoteling, for colleagues caring for COVID-19 patients. Created hotline for patients who lost health insurance to receive free, confidential and personalized guidance.

July 2020
HCA Healthcare Hope Fund celebrates 15 years of caring. In 2020, a record $10.6 million in assistance was provided to help struggling families — more than any year in HCA Healthcare Hope Fund history.

August 2020
As COVID-19 cases surged in many of our markets, HCA Healthcare colleagues joined together with a powerful message to help slow the spread of COVID-19: "Spread knowledge. Save lives."

September 2020
CARES Act signed into law.

October 2020
Partnered with Belmont University and the Nashville Metro Public Health Department to help ensure a safe presidential debate for all attendees. Annual "Crush the Crisis" take back day events resulted in the disposal of 1,623 pounds of medication, more than doubling the medications collected in 2019.

November 2020
Veterans Day took on additional significance this year, as many HCA Healthcare veteran colleagues were deployed domestically to help during the early surge of COVID-19.

December 2020
Emergency Use Authorization (EUA) by the U.S. Food and Drug Administration approved for COVID-19 vaccines.

*American Hospital Association